

THE CONCEPT OF E-GOVERNMENT FUNCTIONING (КОНЦЕПТ ФУНКЦІОНУВАННЯ ЕЛЕКТРОННОГО УРЯДУ)

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Розглянуто значення, переваги та функції електронного уряду, а також можливості громадян взаємодіяти з управлінськими структурами.

“E-Gov.” involves the use of ICTs by governmental agencies for exchanging information with citizens, businesses or other administrative bodies. Also it is a faster and more efficient way of rendering public services, reducing compliance costs for public authorities / increasing country’s revenue, re-structuring of administrative processes and improving quality of services.

Generally, the e-Government concept involves four aspects, namely:

1) e-Administration – improving administrative processes by using ICTs and process management. No paperwork, every process should be done by means of ICT;

2) e-Government services – rendering authority services electronically to citizens, businesses, and state employees. For example, applying for citizenship by means of the online system;

3) e-Democracy – improving transparency and democratic decision making, as well as citizens’ participation in public decisions. e-Voting is a perfect example here;

4) e-Governance – it is a development, deployment, and enforcement of the policies, laws, and regulations necessary for developing cooperation, networking and partnerships between government units, citizens and the business.

E-Government has the following advantages: high transparency, better provision of government services, reduced corruption, improved interaction with different groups and citizens, increase in GDP, expanding government influence, citizens empowerment through the access to information, efficient state management, easy implementation of Right to Information.

To summarize, E-Government brings better access to information and excellent services for citizens. It also brings simplicity, efficiency and accountability to the system of government management.