***Sakhno D.**, student of higher education*
State Biotechnological University

DIGITAL TRANSFORMATION IN THE SOCIAL SPHERE

With the beginning of a full-scale invasion of the territory of Ukraine, the number of social problems and, accordingly, the number of potential recipients of social state assistance increased significantly. At the same time, issuing and receiving such assistance is complicated by military operations and population migration. Financing of the social sphere in such conditions faced not only a shortage of funds, but also the impossibility of obtaining complete information about the required amount of social payments.

Currently, there are the following general problems that are solved by the digitalization of the social sphere:

– the need to provide a large number of paper certificates, the existence of queues for social security agencies, long waiting times for receiving services;

– a significant amount of work on calculation and payment of benefits in information systems that are outdated, which increases the probability of errors and causes delays in social payments;

– lack of established and automated procedures for interaction with banks regarding prompt payment of social benefits.

With the official launch of the public services portal "Diya" in 2020, a new era of digitization of public public services, including social services, began.

In order to simplify the receipt of social services, benefits and benefits, to make them more convenient and transparent, and to provide the possibility of their registration online, digitization is ongoing throughout the country. The necessary basis for the development of social services in Diya is digital transformation and information exchanges with the Unified Social Register and components of the Unified Information System of the Social Sphere (UISSS).

Thus, the main tasks of digitalization of the social sphere are: increasing the transparency of the social sphere, optimizing the administrative expenses of the social sphere, ensuring European standards of service provision.

In order to digitize the social sphere and transfer the majority of social services to online mode, including on the Diya portal, the Government of Ukraine decided to develop and implement the UISSS, which simplifies the work and increases the speed of service provision in the case of personal appeals of citizens by social workers protection.

The implementation of the UISSS will ensure centralized accumulation, storage and automated processing of information, assignment, payment and formation of payment information for social benefits, as well as replacement and optimization of more than 15 outdated existing information systems and registers. Implementation of mechanisms for electronic interaction of state registers with the Unified State Demographic Register and the Unified Information and Analytical System for the Management of Migration Processes in Ukraine in terms of verification and identification of citizens of Ukraine, foreigners, refugees, stateless persons, development of automated tools for analysis and forecasting of migration processes, documentation and accounting people.