EQUIPMENT FOR THE HOTEL ROOMS 4 AND 5 STARS AND INFRASTRUCTURE (ОСНАЩЕННЯ ГОТЕЛЬНИХ НОМЕРІВ ПРИ 4 ТА 5 ЗІРКОВИХ ГОТЕЛЯХ ТА ЇХ ІНФРАСТРУКТУРА)

Слюсар А.А., гр. ГРС-36 Науковий керівник – ст. викл. І.І. Ков'ях Харківський державний університет харчування та торгівлі

У доповіді йдеться про оснащення готельних номерів у 4 та 5 зіркових готелях, описується інфраструктура готельного комплексу.

First of all, the building of the hotel must be in the same architecture style like other constructions on the street. For the hotels 4 stars it is necessary to have a parking place with security, landscape must be ecofriendly with huge variety of trees, flowers and bushes. Of course outside it has to be a signboard to know how to check in at the hotel and where to find a restaurant.

Secondly, the reception zone is the first place where guests meet the staff of the hotel and get their first impression and mood for their rest. That's why it's extremely important for the owners of the business provide good service and well-equiped and modern the front of the house and interior inside.

The technical equipment for the rooms has to include: the safe lock system on each door, general illumination, sockets not less than 2, color TV, mini-bar or fridge and it has to be small safe deposit box.

Hotel rooms contain: beds. bedside tables, bed sheets, hanger, wardrobe, 2 armchairs, writing desk with chair, luggage table, curtains, mirror, dish set, informational materials about facilities around the hotel, fire orders and signs for no disturbing or asking for cleaning, and bathroom availability. Quality and amount of furniture depend on room category, which can be standard, superior, suite, king suit and so on.

Infrastructure for the 4 stars hotels is quite rich, it has meeting hall, business centre, swimming pool, hairdressing saloon, the back of the house, storage. some stores and restaurant.

Difference between 4 and 5 stars hotels is not so significant, but the main point is space in the building, it's much bigger than previous one, higher demands to the personnel, more services and recreational and entertaining places, bars, much reliable security system with lots of video cameras on the territory, medical station, spa-saloon and there are also extra rooms categories.